Henrietta –
A True Case of Cold Feet!

When Henrietta was transferred to IMHS from an overcrowded shelter in January 2014, it was obvious she needed some attention – emotionally. Likely abandoned or lost, this poor senior cat came to us with a mysteriously chilling background that included a case of frostbite. Poor girl! The lining of her ears had blackened, and her mouth, nose and paw pads had suffered tissue damage as well. While this was permanent damage to her physically, it did not in any way impact her adoptability with the exception of her appearance and being a bit standoffish, a trait common to many cats. To some, she was the most pitiful orange tabby you’ve ever seen as a result of the frostbite, but to others, that would only make her more endearing. OK, maybe she does walk a little funny, but when it comes to loving a cat, who really cares about that?

Like many volunteer dog walkers do, especially on cold days, Brooke Stoyer would sometimes venture over to the ‘cat side’ of the shelter to see who needed some extra love and attention while warming up from the bitter cold. Henrietta seemed so depressed that it was hard to watch and Brooke’s heart went out to her. This cat really needed a home! Brooke became a regular visitor, and lavished Henrietta with attention once she was ready. And when Henrietta began to give Brooke a few little head butts to the chest, Brooke knew…Henrietta wanted to come home with her. And that’s just when Henrietta captured, and melted, Brooke’s heart.

As the saying goes, it’s sometimes easier

Continued on page 3

IMHS plans to hold a 2nd Silent Auction after the Conifer Christmas Parade on December 6, 2014.

The auction will be held at Inglenook Energy Center (on Main Street in Conifer.)

If you or someone you know, would like to make a donation for our 2nd auction, please email us at auction@imhs.org.
Like us on Facebook! Visit our page at Intermountain Humane Society. Albums are updated frequently to feature animals available for adoption…you can help the animals by sharing our news and “Adoptable” albums with your FB friends!

2014 IMHS Silent Auction Results

The 2014 Annual IMHS Silent Auction was held on Sunday, August 10 at Greenfields Pool and Sports Bar in Lakewood, Colorado. The decision to move to a location ‘down the hill’ was prompted by the tremendous success we’ve had in the last few years in obtaining donations and the loud message we were receiving from patrons about having only one auction, instead of multiple auctions, during the event. Our decision was one that was carefully considered and, after weighing all of the pros- and cons- about it, we were happy it was well-received and we gained a tremendous number of new IMHS supporters. We were very lucky to have musical guests, Pine Junction Acoustic, donate their time by playing during the event for the auction-goers listening pleasure.

This year was a banner year for donations to our auction, with over $30,000 in donated items, certificates and services from businesses all over Bailey, Conifer, Evergreen, Pine, Lakewood and beyond. We sincerely appreciate all of the support given to IMHS by our surrounding communities. A smaller than normal crowd took advantage of many of the great deals in our auction and we raised over $8,000 for our shelter animals during the event. With plenty of items left over and more effort by our phenomenal fundraising team, IMHS plans to hold a 2nd Silent Auction this year following the Conifer Christmas Parade on December 6, 2014. The auction will be held at Inglenook Energy Center on Main Street in Conifer. If you or someone you know, would like to make a donation for our 2nd auction, please email us at auction@imhs.org.

Preparing for the annual auction takes a lot of time and effort, year-round, by our fundraising team and Silent Auction Committee, and we would love to have more volunteers be part of this great event and help us in our efforts to prepare. If you have a love for animals and enjoy helping with emails to corporations for donations, hand-delivering request letters, following up with businesses with phone calls, making baskets or preparing bid-sheets, we would love to have your help! We’ve learned a lot about how to make the auction better each time we hold it and the more people we have assisting us, the easier it is! Please email us at auction@imhs.org.

One you fill out an application and go through our orientation, you are welcome to volunteer. The staff at IMHS is happy to have more volunteers be part of this great event and help us in our efforts to prepare. If you or someone you know, would like to make a donation for our 2nd auction, please email us at auction@imhs.org.

At IMHS, our vision is to:
- Serve, educate and inspire the community to advance the welfare of animals and elevate their value in society.
- Strengthen the lives of animals and the people they touch.

IMHS Shelter Adoption Hours
Open daily 11 a.m.–4 p.m.

Can’t come to the shelter? ADOPT aFfyle!
Unavailable pets below are available for adoption. PetSmart/Link at second chance shelter of IMHS. Call 720-387-2031 for details.

IMHS Second Chance Thrift Shop Hours
Open Tuesday-Sunday from 10:30 a.m.–5 p.m.

IMHS makes volunteering easy!
Let’s face facts. Our schedules are hectic, our jobs are stressful, our families keep us running ragged, and we never seem to have enough time to get our lives together. For many folks, making a daily or weekly commitment to volunteer at IMHS somehow makes us feel more relaxed – even though we didn’t think we could fit one more thing into our schedules. When you volunteer to help the animals, you are also helping yourself. It’s a proven fact that spending time with cats and dogs can help lower your blood pressure, lessen anxiety, boost your immunity, and contribute to an overall sense of well-being.

Once you fill out an application and go through our orientation, you are welcome to volunteer. The staff at IMHS is happy to have more volunteers be part of this great event and help us in our efforts to prepare. If you or someone you know, would like to join our team, we will be more than happy to put your skills into action to help us out with this great event!

IMHS, PETSMART and PETCO UNITE! “IMHS” partnership with PetSmart and Petco retailers continue to grow. This relationship allows IMHS to transfer adoptable cats into their adoption room for ample exposure, resulting in quick placement into forever homes!

In addition, several weekends a month IMHS load the shelter van with adoptable cats and dogs to participate in adoption events at one of the retailer locations. With each adoption made, PetSmart gives an extra $30 back to IMHS while also providing to the adopter a valuable packet of coupons, discount on dog training classes and a free bag of food, a win-win for all!

Our partnership has helped substantially increase the overall adoption rate for both cats and dogs of IMHS.

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INTERMOUNTAIN HUMANE SOCIETY
serves animals and people by offering programs that promote animal health and responsible pet stewardship, and foster compassion towards animals.

IMHS was founded in 1989.

SPOTLIGHT ON BOARD MEMBER
Cheryl Ide, President

Cheryl transplanted from Maine to Colorado in 1996. She was first introduced to IMHS when she adopted Onyx and Topaz, her shelter-born sibling felines, in 2004. Cheryl has volunteered for a number of IMHS events over the years, including the inaugural Canine Carnival as well as numerous silent auctions. Cheryl currently works as a consultant to the eLearning Industry and previously served two terms as President of Colorado Business Women, a non-profit organization dedicated to strengthening the lives of women in business. Cheryl’s experience brings project management, non-profit leadership and strategic planning, as well as training and development expertise to the IMHS family. She currently shares her Bailey home with 20 paws and another pair of feet. Contact Cheryl at cheryl.ide@imhs.org.

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Chipper’s Friends: The heartwarming story of an imperfect dog. (Who, by the way, lives in Bailey, Colorado!)

Come, Sit, and Say Hello to a therapy dog dropout named Chipper, and the people who love her. This funny, touching story—narrated by Chipper herself—proves that you don’t have to be perfect to make a difference. It is sure to leave a paw print on your heart!

This book would make a great Christmas gift for $15 and Chipper donates all of the proceeds to IMHS!
Your Gift Makes a Difference to the Animals!

TO MAKE A DONATION TO IMHS:
Visit our website at IMHS.org or mail your check to IMHS, PO Box 1250, Conifer, CO 80433. Your gift is 100% tax-deductible and your support for our work is enormously appreciated!

BECOME AN IMHS MEMBER TODAY!
Membership makes a great gift too!
Save animals, save money with new, expanded membership benefits!
• Save 10% in the shelter (on adoptions and retail items!)
• Save 10% on all purchases at our highly acclaimed Second Chance Thrift Shop
• Receive IMHS newsletters
• Enjoy voting privileges at IMHS meetings
• Discounts offered at a growing number local area businesses
• Further expansion of benefits actively in progress... stay tuned for more details!

Please check out our business partners in the “About Us” section of the IMHS website at http://www.imhs.org for more details!

King Soopers and Safeway
Reloacatable Gift Cards

These cards make a great gift while helping the IMHS animals at the same time!

The cards work the same as cash and are sold in $10 increments. After a set amount has been reached, IMHS receives a bonus check from the store.

The $10 pre-loaded cards can be purchased at the IMHS shelter with cash, check, or credit card.

You're already going to the store, so it's an easy way to help the animals as well!

Your Gift Makes a Difference to the Animals in our community and beyond.

I am going on my third year of volunteering with Intermountain Humane Society, but my journey with rescue dogs (and later cats) really began in 2007, when I adopted my first dog, Charlie, from The Humane Society of Boulder Valley. Charlie’s background was vague, but he was missing his left ear and he was pretty shy, so my guess is that he didn’t get a great start in life. While touring the facility that would ultimately lead me to Charlie, I greeted each scared but loving dog. Call me naive, but up until that point, I was really under the impression that animals shelters were dark and scary places, where aggressive dogs barked and lunged at you as you passed their kennel. I could not have been more wrong. As I walked around the shelter, I was struck by the intense and urgent need to support homeless animals in our state and across the country, not because so many dogs and cats LACKED loving and safe homes, but because so many dogs and cats DESERVED loving and safe homes. I could have taken any one of those precious souls home, but I chose Charlie, or he chose me. Regardless, with a little love and patience, he touched the lives of every person he met, especially mine. Unfortunately Charlie only lived with us for a short time before passing away from a brain tumor. Although devastated by his loss, Charlie had taught me to be patient and kind, and so I vowed that I would honor his life by helping as many homeless dogs and cats as I could. And so now, you can find me, every Sunday, surrounded by the loving and deserving 4-legged souls at IMHS.

Apple & Peanut Butter Treats
6 C Whole Wheat Flour
3/4 C Quick-cooking oats
1/4 C Wheat Germ
1/2 C all-natural, unsweetened applesauce
1/2 C all-natural peanut butter (no sugar or salt added)
1 1/2 C Water
2 tsp Pure Vanilla Extract
1 Egg

1. Preheat the oven to 350°F. In a large bowl, combine all ingredients; mix well.
2. On a floured surface, knead the dough until it is firm.
3. Roll the dough to a 1/2” thickness. Cut with the cookie cutter of your choice (a nice glass works well). Transfer cookies to a baking sheet.
4. Bake for 45 minutes. Turn off the heat; let the cookies stand in the oven until hard, 1 - 2 hours.

Makes about 6 dozen, 2” round cookies.


IMHS WISH LIST

The shelter uses the following items often and has an ongoing need for the supplies listed. Your donation of any of the items listed below is tax-deductible. IMHS relies solely on donations and the generosity of the community in order to fulfill our mission. Heartfelt thanks for your compassion and support!

Non-toxic and pet friendly ice melt
Twins/full size comforters

Used medical “Scrubs” or other protective clothing

Towels and wash clothes of all sizes. Paper towels

Laundry detergent, liquid dish soap, Bleach

Hand sanitizer, Rubber gloves

Mops, mop head replacements, brooms and dustpans

Ziploc baggies of all sizes, 30-45 gallon trash bags

Distilled water by the gallon

Dry cat and dog food, Puppy/kitten and adult formulas

Canned cat and dog food. – Puppy/kitten and adult formulas

Baby food, chicken or turkey only. Pedialyte and canned pumpkin

Peanut butter

Clay non-clumping cat litter

Wood stove pellets (used as cat litter)

Copy paper, business envelopes, 1st class postage stamps and office supplies
VOLUNTEER VETERINARIANS

IMHS has a new team of dedicated volunteer Veterinarians. Dr. Leticia German, and CVT Michelle Cotton. In the first 3 weeks of the reopening of our surgical clinic on September 17, 2014, 21 spay and/or neuter surgeries, 4 dental surgeries and one eye enucleation of an injured cat were successfully completed. All of these animals were transferred in by IMHS from other over crowded, high kill shelters.

All of this would not be made possible without the continued support of gracious donors. With funding we can continue to purchase medications, supplies and surgical equipment needed to help reduce dog and cat overpopulation through spay, neuter and education and maintain our 100% placement rate for adoptable animals.

Paisley, a young 1-2 year old female cat was transferred to IMHS being labeled as unadoptable from another shelter in Denver. She came to us under-weight, terrified and in pain. She was in desperate need for the removal of her injured eyeball. After examination it was discovered that before a surgery could take place to relieve her of her discomfort she also had a bacterial infection surrounding the injury sight that called for a one week treatment of oral antibiotics. The eye enucleation took place in the IMHS clinic and the surgery went smoothly and successful. Paisely has since made a full recovery from surgery and has found her forever home!

Help IMHS by donating towards specially designed funds such as the, ‘Fix ‘Em Up’ Spay and Neuter Program. These essential funds guarantee that all animals coming into the IMHS system are sterilized prior to adoption. This policy is strictly enforced by IMHS and is central to our efforts to combat pet over population. Or, donate to our ‘SNAP’ Special-Needs-Assistance-Program. Funds from this program help specific animals, such as Paisley, requiring non-routine veterinary care (e.g., extraordinary treatments or surgeries extending beyond spay/neuter or routine vaccinations).

There is no dollar amount too small when helping to save the life of an animal in need!

Mr. Fix-it - Thrift Shop Star

Why do some volunteer based businesses, with many dedicated employees and a wide range of customers and others fail? A good place to begin is to understand how the producing power and people the community values the type of goods and service the business offers. It is only natural that a certain business succeeds while others may not. In this case, the business itself needs to be actively seeking a reason-able solution to its problems. By the sheer sound of it the business becomes refrains even for those customer who value their services. This creates an essential, unselfish staff ready to dig into the differences. This is what we found with the wonderful staff at the Thrift Shop. Their dedication, volunteer sort the donations, stock the shelf, run a successful non-profit, not only the community, but more importantly, our “furry friends” who receive 100% of the proceeds! They are the key behind the “friendly” store running smoothly. Our weekend customers are grateful to the staff for their commitment and passion, the “furry friends” who receive 100% of the proceeds.

Tale of Two Chases

Our first Chase came to IMHS in August, 2013, a 5 year old un-neutered male picked up by Park County Animal Control. This extra-large, handsome Chesapeake Bay Retriever/Shepard mix obviously loved people, maybe even a little too much. He jumped on everyone he met, attempting to show his affection. His leash manners were non-existent, and he seemed to have one goal in life – to chase! As we worked with him, his leash manners got better and he learned basic obedience. While he was still a little underweight when he arrived, the constant training which included plenty of treats, quickly helped get him healthy. He knew that almost every car pulling into the parking lot might have someone who either wanted to play with him or walk him, and he would bark wildly to gain attention. Once he got that attention, he became devoted to the IMHS staff, volunteers, and dog walkers. In turn, they became devoted to Chase. My husband and I, who walk dogs at the shelter weekly, quickly fell in love with Chase and felt confident he would find a forever home quickly now that his manners had improved. We couldn’t be more wrong! Week after week our emotions were conflicted – happy to spend time with Chase, but sad that he had not yet been adopted. Chase was not only a favorite of the IMHS regulars, but proved to be quite the playmate to the other shelter dogs. So if there wasn’t a person to take him out, the lively games in the play yards seemed nonstop. By all accounts, he had really turned into a good dog, and when the weeks turned into months, we couldn’t figure out why the perfect family hadn’t found him yet. His playmates kept getting adopted, but poor Chase remained at the shelter.

At that point, both my husband and I had become very attached to Chase, but with 4 dogs already living with us, adopting a fifth was really out of the question. However, we worked to rearrange our schedules so that after our Saturday dog walking shift was over, he could come and stay at our house for the night. It’s always good to observe a dog in a home environment, allowing us to shed more light on his behaviors to potential adopters. At times when the shelter became slightly overcrowded, we once again rearranged our lives and kept him for 3 or 4 days at a time. He had good house manners, got along well with our dogs, and enjoyed romping in our ¼ acre fenced yard. He was not only a great companion to our dogs, but he needed to be exposed to as many potential adopters who often just dropped by the shelter to “look around”. We knew sooner or later someone would figure out how great he was. We sure hoped it was sooner rather than later as we had captured our hearts. At this point, Chase had been at the shelter for over nine months, way too long for a super adoptable dog.

I was there that day in mid-February of 2014 when Floyd and two of his sons came to the shelter looking for a playmate for their current pup. They visited with a couple of dogs, but didn’t seem to be drawn to Chase, and I hoped and hoped that this family would be the one. While originally looking for a younger dog, Chase’s story and long stay at the shelter touched their hearts and they immediately recognized all his good qualities. Later that day they brought their dog, Dash, to visit Chase to see if he would be a good match. The names alone gave us hope, was this a sign? Chase and Dash – it just sounded so perfect! Sure enough, the two dogs got along and played like old pals, and the decision was made to take Chase home. This means that the decision was made to take Chase home. This decision to adopt Chase would go on to live with his new pal Dash and his forever family the day Dash went home.

According to the Dullart family, Chase has attached himself to all of the two legged family members as well, serving as both pal and protector. He spends his nights sleeping next to his new parents, and his days playing and cuddling up with Dash. With two acres to roam, Chase gets plenty of exercise, but his favorite things to do is velcro himself to the family members and accompany them wherever they go. He also serves as a mentor to young pup Dash – teaching him good behavior and providing him with lots of play time.

For those of us who know Chase, we know he could find a way to escape his new home, but not Chase. He is a “Mr. Fix-it” among “Mr. Fix-its” – if something is fixable, it will get fixed! Such is Darrel Bennett. His calming demeanor, pleasing sense of humor, and readiness to do whatever it takes to get the job done. He is a “Mr. Fix-it” among “Mr. Fix-its” – as he can always be found in the back of the store, fixing things and helping customers. Darrel is without a doubt the key behind the “friendly” store running smoothly. Our weekend customers are grateful to the staff for their commitment and passion, the doors would be an impossible task. Yet, perhaps the words extending beyond spay/neuter or routine vaccinations).
how long did it take for everyone to fall in love?  It was instantaneous!

Wife Marti, and sons Jackson (15), Sonny (11) and Holden (10) are all dearest ties that will ever grace and gladden you”.

Jim is there to observe and help him navigate what everyone else considers basic in their surroundings. Their bond is amazing, if something scares him, Jim is there for him – whether it’s to comfort him, to teach him that the world is not scary, or just let him

But according to his new dad Floyd, Chase chooses to hang close to them. He seems to know that he has finally found “the perfect home” and no longer has the need to go running. Chase #2 took a bit of time to adjust to shelter life but as time passed, that tucked tail began to perk up and wag as he began to enjoy walks and playtime with the other shelter dogs. It did take him a bit of time to learn to play, and I suspect he didn’t have many positive interactions with people or other dogs. Once he began to blossom at the shelter, we knew, once again, it was time to see how he behaved in a home, and once again, my husband and I were somehow elected to be his try-out home.

Jim’s initial reactions to so many things in our home was fear. The first thing he did was to inspect all the kennels in the house to find himself a ‘safe place’. That in itself told us that his prior home probably kept him kenneld a majority of the time, and he knew nothing bad could happen if he was in a kennel. We let him hang out in the kennel until his fear subsided and he began to explore the house. That in itself was another obstacle, as everything new petrified him. We were careful not to force him into anything, but instead gave him the space he needed to find comfort. When bedtime came, my husband, myself, and our 4 dogs ventured upstairs, Chase planted himself at the foot of the steps and refused to move. Instead of forcing him, we coaxed, cajoled, and sent our own dogs up and down the steps to prove to him there was nothing to be scared of. Finally, he gained the confidence to give those big old scary steps a try and by the end of the weekend he actually thought ‘stairs’ was a game – up and down, up and down, up and down! One fear conquered but we were sure there would be many more. However, since he had come such a long way in a short time, we knew with the right owner, someone with the brains to realize his potential, and the patience to allow him to learn things at his own pace and not be forced into things, he was definitely adoptable.

The things that scare a dog are often mysterious. First, Chase refused to eat in the kitchen, and who knew why? Jim suspected there must be something in the kitchen making him uncomfortable, and worked to find it. It was the trash can! our best bet – the confidence to give those big old scary steps a try and by the end of the weekend he actually thought ‘stairs’ was a game – up and down, up and down, up and down! One fear conquered but we were sure there would be many more. However, since he had come such a long way in a short time, we knew with the right owner, someone with the brains to realize his potential, and the patience to allow him to learn things at his own pace and not be forced into things, he was definitely adoptable.

when Jim Crisatt arrived at the shelter on a beautiful Saturday morning in July, thinking of adopting a dog, we had a few good candidates for him. However, when he mentioned that he specifically needed a dog that would not bother or go after the neighbor dogs, we thought of Chase. Although Chase was at an adoption event that day, Jim decided he would come back to the shelter to meet him.

Chase is now living the life he deserves. Jim also suspects that Chase’s early years were not happy ones. He is still scared of many things, but with patience and a few small changes, Chase has become a happy, loving, and trusting dog with his new dad. They walk together 3 to 5 times a day, which helped build the trust the two now share. The tail tuck is more of a rarity these days, and with Jim’s patience, Chase has learned to have lots of fun.

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if something scares him, Jim is there for him – whether it’s to comfort him, to teach him that the world is not scary, or just let him come around to things in his own time. Chase is now becoming the dog he was meant to be. The things that scare a dog are often mysterious. First, Chase refused to eat in the kitchen, and who knew why? Jim suspected there must be something in the kitchen making him uncomfortable, and worked to find it. It was the trash can! Our best bet – the confidence to give those big old scary steps a try and by the end of the weekend he actually thought ‘stairs’ was a game – up and down, up and down, up and down! One fear conquered but we were sure there would be many more. However, since he had come such a long way in a short time, we knew with the right owner, someone with the brains to realize his potential, and the patience to allow him to learn things at his own pace and not be forced into things, he was definitely adoptable.

IVHS couldn’t be more grateful that we have such kind hearted people in our community to see past issues that often prevent dogs from being adopted, and give them the love and patience which allows them to blossom.

And since this A Tale of Two Chases, I can’t help but close with a line from Mark Twain’s A Tale of Two Cities that just seems to fit...”The time will come, the time will not be long in coming, when new ties will be formed about you—ties that will bind you yet more tenderly and strongly to the home you are adored—the dearest ties that will ever grace and gladden you”.

Help Us Save More Animals Than Ever This Year!

Support our ambitious plans to expand our programs and services this year by making your tax-deductible gift to IMHS online at www.imhs.org or select from any of the funds below and mail in the reply form to IMHS, PO Box 1250, Conifer, CO 80433. Thank you for your generosity and support!

Specially Designated Funds

☐ Rescue the Rescuer – Year support of this fund helps with the most urgent operating needs of the IMHS shelter

☐ ‘Tis ‘Em Up Spay and Neuter Program – These essential funds guarantee that all animals coming in to the IMHS system are sterilized prior to adoption. This policy is strictly enforced by IMHS and is central to our efforts to combat pet overpopulation.

☐ Home Away From Home Foster Program – IMHS relies upon the assistance of approved foster families to house and care for many of the pets in our system. While foster families freely give love, shelter and basic training to these pets, IMHS is responsible for their food, bedding and veterinary care. Your contribution to this program will help cover these costs.

☐ STOP Shelter-Transfer Outreach-Program – IMHS is actively committed to the rescue and care of animals from underserved shelters in our region. As a prime destination shelter, IMHS acts as a safety net for animals who may otherwise be destined for euthanasia. Your contribution to the STOP program supports our rescue efforts and ensures that all these pets are afforded the full IMHS standard of care.

☐ ‘Go Dog Go’ Project – Contribute “gas money” for the IMHS van to transport pets in the STOP program as well as on routine trips to/from the vet or to offsite adoption locations, etc. This fund also covers maintenance costs for the van.

☐ SNAP Special-Needs-Assistance-Program – Funds from this program help specific animals requiring non-routine veterinary care (e.g., extraordinary treatments or surgeries extending beyond spay/neuter or routine vaccinations).

☐ Raising the Walls’ Fund – Contribute to the future of IMHS through this contracted fund created to finance the establishment of a new animal care facility.

☐ Sponsor a Cage – Help shelter residents during their time at IMHS by covering the cost of care for a specified period of time. A special message, dedication card, and a copy of the adoption certificate is posted on a shelter animal’s cage for the length of your sponsorship period.

Yes! I Want to Support the Life-Saving Efforts of IMHS! Here’s my contribution of $________

Enclose Check or Visa/Mastercard (circle one) Card Number: _________ Exp. Date: ________

Your Name: __________________________ Address: __________________________

City, State, Zip: __________________________ Telephone: __________________________

E-Mail: ____________________________________________________________________________

Contact me about volunteer opportunities: Yes  No

Yes! I Want to Support the life-Saving Efforts of IMHS!

--- End of Fundraising Section ---

IMHS is actively committed to the rescue and care of animals from underserved shelters in our region. As a prime destination shelter, IMHS acts as a safety net for animals who may otherwise be destined for euthanasia. Your contribution to the STOP program supports our rescue efforts and ensures that all these pets are afforded the full IMHS standard of care.